Welcome to the Patient Portal

The Doctors and Staff wish to welcome you to the Patient Portal. The Patient Portal will provide another method of communication between the office and the patient, using your computer & the internet. It is a non-critical means of communications. **Do not use email to communicate if there is an emergency or urgent need for communication. Instead, call 911 or call our office immediately.**

You will be issued a username and a temporary password. **You can access the patient portal from our office website "www.thecypressclinic.com"** Once you access the Patient Portal, you will be asked to select a new password. Don't worry, if you forget it, you can call the office and have them reset your password.

You will receive a welcome email from the Patient Portal with a link to the Patient Portal. Save this link in your favorite list. All communication between the office and yourself will be encrypted, and your information is protected in the same manner as your other medical and personal information.

If you wish to send a message to the office without calling, you can send a message:

1. Regarding requesting and confirming appointments,
2. Requesting non-urgent prescription refills **(2 day notice required)**
3. Updates to your demographic and insurance information
4. Questions regarding your account.

The staff may send you messages as well:

1. Regarding normal lab results
2. Appointment confirmations
3. Information regarding your prescription requests and the possible need to schedule an appointment
4. Questions regarding your account.

Due to the amount of phone calls we receive daily, we know you will enjoy this extra feature. This will decrease the amount of time you are placed on hold and allow you to send a message straight to the nurse, receptionist or insurance department.

Keep in mind that this portal in NOT for Emergencies or Urgent needs. It is for non-critical communication with our office.

PLEASE PRINT

Name: _____ _____ _____
First Middle Last

Date of birth: _____ **Email:** _____

Username: _____ **Password:** _____**123456a**_____
Office will assign ^